

Michael Potter

Senior Infrastructure Engineer | Systems Administration | Linux/UNIX, Windows Server, Virtualization & Automation

Wichita, KS | [linkedin.com/in/michaeldpotter](https://www.linkedin.com/in/michaeldpotter)

PROFESSIONAL SUMMARY

Senior systems administrator and infrastructure engineer with 25+ years of experience designing, supporting, securing, and improving enterprise technology environments. Deep background across Linux, UNIX/AIX, RHEL, Windows Server, virtualization, storage, backup, disaster recovery, automation, monitoring, troubleshooting, and operational support. Known for steady technical leadership, cross-functional collaboration, service reliability, and translating complex infrastructure needs into practical solutions for business, nonprofit, and community environments.

CORE SKILLS

Linux System Administration	UNIX / AIX / RHEL	Windows Server Administration
VMware & Hyper-V	Cloud Platforms	Automation & Scripting
Infrastructure Operations	Storage, Backup & DR	Security Hardening
Monitoring & Performance	Active Directory & Access	Technical Leadership

PROFESSIONAL EXPERIENCE

Senior Engineer Infrastructure - Server Administration | Protective Life

Dec 2007 - Present | Wichita, KS / Remote

- Administer and support enterprise UNIX and Linux environments, including AIX and Red Hat Enterprise Linux, for critical business applications and infrastructure.
- Lead operating system lifecycle activities including installations, upgrades, patching, performance tuning, and security remediation.
- Manage virtualization, storage, backup, and disaster recovery capabilities to support high availability and business continuity.
- Troubleshoot complex system, application, and infrastructure issues across production, development, and test environments.
- Develop automation and scripting solutions that reduce manual effort, improve operational efficiency, and increase system reliability.
- Collaborate with application, database, network, security, audit, and project teams to deliver secure infrastructure solutions and support compliance requirements.
- Coordinate infrastructure projects, migrations, and technology upgrades from planning through implementation while mentoring team members on operational best practices.

Senior Systems Engineer | Enterprise Solutions Consulting Inc.

Jan 2000 - Present | Part-time | Wichita, KS / Remote

- Provide infrastructure consulting, systems administration, and technology solutions for small businesses, nonprofit organizations, and community groups.
- Design, implement, and support Linux, Windows, virtualization, cloud, networking, backup, and security solutions tailored to client needs.

Dist Computing Engineer Sr I | Chase

Nov 2000 - Dec 2007 | Chicago, IL / On-site

- Administered enterprise Windows server infrastructure in a large-scale financial services environment.
- Managed operating system deployments, upgrades, patching, maintenance, and infrastructure refresh activities.
- Supported Active Directory services, user access management, security policies, and enterprise authentication systems.
- Provided technical support and troubleshooting for server, application, and infrastructure issues across production and development environments.
- Contributed to disaster recovery, business continuity, performance monitoring, and security compliance efforts in a regulated environment.

Windows Support Engineer | Ameritech

May 1999 - Nov 2000 | Hoffman Estates, IL / On-site

- Provided technical support for enterprise Windows server and desktop operating systems in a large telecommunications environment.
- Installed, configured, maintained, and troubleshoot Windows-based systems, applications, hardware, and network connectivity issues.
- Supported account administration, system access requests, operating system deployments, documentation, and service-quality improvements.

COMMUNITY TECHNOLOGY LEADERSHIP

Sector IT Q | F3

Jun 2026 - Present | Health / Community Technology

- Serve as technology lead and administrator for an F3 Nation sector, supporting sector, area, region, and local leadership teams.
- Maintain organizational data integrity, regional technology infrastructure, onboarding, troubleshooting, permissions, governance, and local leader support.

Tech Q | F3 Wichita

Aug 2023 - Present | Health / Community Technology

- Lead technology strategy, infrastructure, data, and digital services for F3 Wichita, including websites, cloud platforms, automation, analytics, communications tools, and event registration systems.
- Partner with regional leadership to improve efficiency, support growth, and enhance the participant experience across the region.

Technology Volunteer | Pathway Church

Sep 2023 - Present | Valley Center Campus

- Support worship services and ministry activities through technical operations for audio, video, presentation, and production systems.
- Troubleshoot technology issues, operate production equipment, and collaborate with staff and volunteers to maintain reliable worship environments.

Mentor | Youth Horizons

Mar 2021 - Present

- Serve as a trusted mentor and advocate for youth facing challenging circumstances, providing guidance, encouragement, and consistent support.

EARLIER VOLUNTEER SERVICE

- Driver and Driver Coordinator, Family Promise of Greater Wichita - supported transportation, logistics, and family needs for housing-insecure families.
- Video Director and Camera Operator, Pathway Church Westlink - directed and operated video production systems for worship services and special events.
- Homeless Ministry Volunteer, Wayside Center - prepared and served meals for individuals experiencing homelessness.
- Food Service Volunteer, The Lord's Diner - assisted with meal preparation and service for individuals and families experiencing food insecurity.

CERTIFICATIONS & EDUCATION

- CompTIA Linux+.
- CompTIA A+.
- CompTIA CSSS - Systems Support Specialist.
- Microsoft Certified: Azure AI Fundamentals.
- Microsoft Certified: Azure Fundamentals.
- Microsoft Certified Systems Engineer (MCSE).
- Butler Community College - Microsoft Certified Systems Engineer coursework/certification, 1998-1999.